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IS-45: Continuous Improvement (CI) Overview

Course Date

7/13/2020

Course Overview

The course is designed to provide state, local, tribal, territorial (SLTT), and other preparedness partners with an introduction to Continuous Improvement. This course provides an overview of the Continuous Improvement process, reviews frequently used data collection methods, and provides guidance for building an effective Continuous Improvement Program. The learner must achieve a minimum passing score of 75% on final knowledge assessments or demonstrate mastery on performance assessments or research assignments to earn the IACET CEU.

Course Objectives:

- Define Continuous Improvement and understand its importance.
- Understand the Continuous Improvement Process and its four phases.
- Describe what makes a Continuous Improvement Program effective.
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Prerequisites

None

CEUs:

0.1

Course Length:

1 hour

<https://training.fema.gov/is/courseoverview.aspx?code=IS-45>

Be sure to upload all completed certificates to your KS-Train account!